

Changes to Fraud System

Effective immediately there is a new notification plan in use when potential fraud is detected on your **Laneco debit card**. You will receive an automated phone call from 1-800-417-4592. This is a **NEW** number for the **Fraud Center** so please add this to your contacts in your phone and label it

“Fraud Center (Laneco)”

Remember the message will **NEVER** ask for your PIN or account number. These are **NEVER** to be given to anyone.

Please respond back directly to the fraud center at the 1-800-417-4592 to indicate fraud or no fraud. If there is fraud indeed fraud Laneco will be notified and one of our staff members will contact you to discuss the recovery and reissue process.

Please contact our office if you have further questions at 541-683-5665 or 1-800-709-5665.